



RETURN POLICIES

RETAIL PRODUCT RETURN POLICY

If you're not delighted with any Keto-BEAM™ product you received, you may return it within 30 days of purchase. Product purchase price will be fully refunded *minus shipping charges*. If product is returned after the 30-day return window, credit will be issued for use in another Keto-BEAM™ purchase, up to 90 days after the purchase. No returns are accepted after 90 days.

MEMBER PRODUCT RETURN POLICY

Keto-BEAM™ is committed to fair business practices. With that in mind, we have developed policies and procedures to care for returns.

30 Day Returns: Customers returning products up to 30 days after purchase, will receive a refund, *minus shipping charges*.

31 - 90 day Returns: Customers returning products after 30 days, and up to 90 days after purchase, will receive Keto-BEAM.com shopping credits for the amount of their purchase, *minus shipping charges*.

Note: Products that are opened or are more than 90 days old, are not refundable.

Reshipment of orders that have been lost, confiscated by Customs, damaged, spoiled, stolen, delayed, redirected, re-routed, or returned will incur the cost to re-ship products and a 30% product loss fee of total shipment, to be charged to the credit card on file before the order is reshipped.

STEPS FOR RETURNING PRODUCT:

1. Contact Order Support to request a Return Authorization number.
Phone: (800) 406-1582
Email: ordersupport@Keto-BEAM.com
Returns without a Return Authorization number cannot be accepted.
2. Your Return Authorization will be emailed to you along with a prepaid shipping label. Use your shipping label as the mailing label for your return parcel.
3. Once your return is received your refund will be processed. Please note that this process can take up to 5 business days.
4. Your refund will come in the original form of your order payment.